

# IDCheck for Shared Branching

*Stay One Step Ahead of Fraud with IDCheck*

The Shared Branch network has added new ID-proofing security when accessing your account in person. This new fraud prevention measure allows the Shared Branch location to make certain it's YOU trying to access your account, not an imposter.

**Starting May 1, 2025**, when you bank at any Shared Branching location, tellers are required to identify members with out-of-state IDs through a QR code and one-time passcode multifactor verification. This additional layer of authentication will be used for **cash or check withdrawals using out-of-state IDs**.

## How IDCheck Works

1. Scan the QR code located in the branch or visit [verify.coop.org](https://verify.coop.org).
2. Select your credit union's name from a drop-down list.
3. Enter your member number and the last four digits of your social security number.
4. Upload a photo of your valid government-issued ID.
5. Take a selfie. *(Tip: Save your validation for an even quicker experience next time!)*
6. Show your one-time passcode to the teller (passcode is valid for 20 minutes).

If you have any questions, please call our team at (207) 221-5000, visit [egcu.org/contactus](https://egcu.org/contactus), or speak with an Evergreen team member at any of our five branch locations. You can find this document any time at [egcu.org/sharedbranching](https://egcu.org/sharedbranching).

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