Associate Financial Services Representative

Evergreen Credit Union

Evergreen Credit Union, a community credit union since 1951 and was voted one of the Best Places to Work in 2016 and 2017. The Associate Financial Services Representative is a position based out of the Riverside Office. The position will work closely with the financial services team.

Responsibilities in this position include:

- Assists members with opening and closing accounts, answers question about products and services and resolves problems that are within their authority to resolve. Refers problems that are beyond their authority to their supervisor, along with their recommendations.
- Originates, processes and closes all types of consumer loans including home equity and mortgage loans.
- Identifies cross-sell opportunities and cross-sells to members.
- Maintains member account information.

Requirements for this position include six months to two years of similar or related experience, a significant level or trust and diplomacy in addition to normal courtesy and tact. Ability to be accurate in the job duties, aptitude to learn and maintain multiple systems, excellent communication and organization skills. Familiarity with consumer, equity and mortgage lending is a plus.

Evergreen Credit Union offer competitive pay and benefit package. Qualified individuals interested in joining the ECU family should send a letter of interest and resume to:

Evergreen Credit Union Attn: C. Lestage – Human Resources P. O. Box 1038 Portland, ME 04104-1038 Or email: <u>clestage@egcu.org</u>

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